

**California Health Information Partnership and Services Organization
Job Announcement**

Director of Quality Improvement Services

Reports to: Executive Director

Status: Full-time, Salaried Exempt

Salary Range: \$80,000 - \$100,000 DOE plus benefits

Location: Oakland, CA

About CalHIPSO: CalHIPSO is a new non-profit corporation whose mission is to support the adoption of electronic health records (EHR) among California's safety-net health care providers. CalHIPSO is one of 70 Regional Extension Centers that have been funded by the federal Office of the National Coordinator to support wide-spread adoption of EHRs across the nation and support the achievement of "meaningful use" of EHRs to promote health care quality, safety, and efficiency. CalHIPSO has received a \$30 million allocation to support adoption for over 6,100 physicians throughout California. CalHIPSO will partner with regional Local Extension Centers (LECs), technology service partners and others to offer technical assistance and support services, training and education, EHR installation services, workflow assessments and other activities to help promote wide-spread adoption and use of electronic health records.

About the Director of Quality Improvement Services: This position will be responsible for implementing a systematic "train-the-trainer" program to promote health outcomes management and quality improvement among CalHIPSO's network of participating providers and Local Extension Centers. As a member of the senior leadership team at CalHIPSO, this position will play an integral role in developing the strategic direction of the organization while ensuring that CalHIPSO reaches its goal of assisting thousands of California primary care providers achieve "meaningful use" of EHRs. Major duties entail:

- Identify opportunities for the coordination of QI, process and systems improvement programs among key stakeholders, Local Extension Centers, and CalHIPSO
- Support the activities of Local Extension Centers by sharing best practices that lead to improved quality of health care delivery and health outcomes, including the promotion of activities such as registry reporting, panel management, and Patient Centered Medical Home
- Support Local Extension Centers in the delivery of technical assistance to clinical providers and practice teams to
- Develop and deliver education and training programs to Local Extension Centers, provider groups and other stakeholders related to QI and systems improvement
- Monitor trends in meaningful use policy and quality improvement
- Lead the design of a comprehensive quality system for long term quality initiatives under CalHIPSO that contribute to its sustainability

Position Qualifications: The ideal candidate will have:

- Bachelors degree in a health-administration or related field; Highly desirable: Degree in nursing or other clinical field or masters degree in public health, health administration or related field
- Minimum 5 years increasingly responsible positions working in a health care environment supporting quality and/or systems improvement
- Demonstrated knowledge of principles related to quality improvement and health care statistics
- Practical understanding of performance measurement, reporting, and advanced skills in performance data collection
- Excellent oral and written communication skills with the ability to communicate complex topics to a variety of audiences, and experience developing and leading training programs.
- Experience using health information technology as a tool in measuring and reporting quality is a plus
- Experience leading multi-stakeholder collaboratives
- Ability to work in a results-oriented, fast-paced environment.

Send resume and cover letter to: info@CalHIPSO.org BY JULY 6, 2010